



## Limited Warranty for Amarr Residential Steel Doors General Information

Amarr residential garage doors are manufactured by Entrematic with the highest quality material and standards of workmanship in the industry. The Amarr Limited Warranty applies to Amarr complete doors (sections and functional hardware) under normal and intended usage and installed and maintained at the home of original installation in accordance with manufacturer's instructions in residential single-family, residential condominium or similar residential multi-family housing. The Amarr Limited Warranty is non-transferable or assignable in whole or part and is only valid to the original purchaser.



The paint finish of Amarr steel sections are guaranteed against section rust through due to paint finish cracking, splitting or peeling for the applicable warranty period provided below. Surface rust, chips or scratches in the paint which result in cosmetic or surface corrosion are not covered. Non-factory applied paint on an Amarr door voids the Paint Finish warranty.



The steel and aluminum sections, parts, functional hardware and springs of an Amarr complete door in standard lift and low headroom applications are guaranteed against defects in materials and workmanship for the applicable warranty period provided below. Hi-lift or vertical lift applications are not covered.



The window frames, DecraGlass™, DecraTrim inserts and glass are guaranteed against defects in materials and workmanship for the applicable warranty period provided below. Non-factory applied paint on window frames or insert voids the warranty. Insulated glass installed in high-moisture environments (swimming pool enclosure, sauna, Jacuzzi, hot tub, sky light, refrigeration unit or greenhouse) voids the insulated glass warranty.

The applicable Warranty periods from the date of purchase are as follows:

Model	Paint Finish	Sections/Hardware/Springs	Windows**
CL3000, DC3200, HR3000, OL3200	Lifetime – Single Family 10 Years – Multi-Family*	Lifetime	10 Years – DecraGlass™, DecraTrim inserts, frames; 5 Years - Laminated; 1 Year - Insulated
CC4000, CL2000, DC3138, HR2000, OL3138		5 Years	
CL1000, HI3000, HI3138, HR1000, LI3000, LI3138		3 Years	
HI2000, LI2000, OS2000, ST2000	25 Years – Single Family 7 Years – Multi-Family*	2 Years	
HI1000, LI1000, OS1000, ST1000	15 Years – Single Family 5 Years – Multi-Family*	1 Year	
VI1000, HO1000	5 Year – Single Family 1 Year – Multi-Family*	5 Years	

\*Residential condominium or similar residential multi-family housing

\*\*Single pane glass is not covered in this warranty.

Claims under this warranty must be made in writing promptly after discovery of the defect. Entrematic warrants that upon inspection, Entrematic will, at Entrematic's option, repair, repaint, replace, or refund at original purchase price items of an Amarr Residential Garage Door that are defective in material or workmanship. Any charges for freight, removal, installation, painting or labor shall be the responsibility of the original purchaser.

**This Limited Warranty does not apply to any damage or deterioration caused by:** normal wear and tear, failure to provide reasonable and necessary maintenance as defined by manufacturer's care and maintenance instructions, product abuse or misuse, product repair, alteration and/or additions, improper installation or handling of garage door or electric garage door opener, use of a pressure washer to clean the areas surrounding the garage door or the door itself, fire, hail, hurricanes, tornadoes, flood, wind or any other acts of God or nature, atmospheric and other local conditions, including, but not limited to: areas subject to fallout or exposure to corrosive chemicals, fumes, salt spray, ash, cement dust, animal waste or foreign substances and areas subject to abrasive cleaners, vandalism, accident, neglect radiation, or water runoff from lead, copper or galvanic metal flashing, or any cause beyond the reasonable control of Entrematic. This warranty does not cover any materials or workmanship provided by anyone other than Entrematic.

THE LIMITED WARRANTIES AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHERS, ORAL OR WRITTEN, EXPRESSED OR IMPLIED. THIS LIMITED WARRANTY EXCLUDES ANY LOSS OR DAMAGE NOT SPECIFICALLY UNDERTAKEN HEREIN, INCLUDING WITHOUT LIMITATION, ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES, SUCH AS DEATH, INJURY, DAMAGES TO PROPERTY OR DAMAGES ARISING FROM LOSS OF USE OF ANY PRODUCT OR FACILITY. ANY AND ALL IMPLIED WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY EXCLUDED AND DISCLAIMED. TO THE EXTENT THAT ANY IMPLIED WARRANTIES ARE NOT DISCLAIMED, THE DURATION OF ANY IMPLIED WARRANTY IS LIMITED TO THE DURATION OF THE EXPRESS LIMITED WARRANTIES HEREIN.

Some states do not allow the exclusion or limitations of incidental or consequential damages or on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state or province to province.

To make a claim under this Limited Warranty, contact us via email to [ask.amarr@entrematic.com](mailto:ask.amarr@entrematic.com). Send a complete description and photographs of the issue and proof of purchase. Response may take up to two weeks from receipt of warranty claim.